

MaKenzie Muller

makenzie.muller@gmail.com • San Francisco, CA • 925.997.3502

EDUCATION

California Polytechnic State University, San Luis Obispo

B.S. in **Business Administration, Information Systems**

Graduation: June 2017

U.C. Berkeley

M.S. in **Data Science**

Expected Graduation: August 2022

PROFESSIONAL EXPERIENCE – PricewaterhouseCoopers, San Francisco

Cyber Privacy and Forensics – Senior Associate (January 2020 - Present)

- Integral eDiscovery team member actively engaged in 50+ high-profile data preservation, collection, analysis and end-to-end risk and investigation projects
- Guarantee email, calendar, mobile and audit data completeness and integrity through analytics dashboards and workflow automation
- Prepare electronic documents in adherence to external regulators production standards, collaborating directly with legal counsel to mitigate risk and ensure timely and accurate delivery
- Develop and deliver robust, comprehensive, mobile device forensics training course to national audience

Cyber Privacy and Forensics – Associate (July 2017 – January 2020)

- Utilized Nux, EnCase, SQL, Python, Relativity, Tableau to communicate data findings
- Managed and maintained contracting, invoicing, and billing for billion-dollar client account
- Displayed empathy and interpersonal communication skills by making client data collection interactions seamless and comfortable, from C-suite executives to entry-level workers
- Consulted clients on General Data Protection Regulation (GDPR) requirements, performed detailed, large-scale gap analyses to highlight areas of improvement

CERTIFICATIONS

GIAC GASF (GIAC Advanced Smartphone Forensics)

Valid June 2020 – June 2024

- In-depth understanding of how mobile malware interacts with Android and iOS devices and the tools used to detect and analyze malicious activity
- Familiarity with tools and techniques used to review, analyze and investigate third party application activity, file system structure, and artifact locations

GIAC GCFE (GIAC Certified Forensic Examiner)

Valid March 2019 – March 2023

- Comprehensive understanding of artifacts created by Windows system during the execution of programs, system start up and use of removable devices
- Experience with the forensic examination of user communication apps including host-based and mobile email, instant messaging, and other Internet-based user communication apps
- Thorough understanding of the structure and purpose of the Windows registry and the types of tools used to analyze and parse the data

Oracle Database SQL Certification

June 2017

- Fundamental understanding of relational database concepts and query syntax
- Experience retrieving, restricting, and sorting data

Tableau Certified Associate

June 2017

- Comprehensive understanding of Tableau functionality and its application to data visualization in the context of business solutions

INTERESTS

- Baking, Pottery and Sculpture, Volunteering, Sunflower Hill