

Gia Nguyen

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EDUCATION

The Pennsylvania State University

College of Information Sciences and Technology, Bachelor of Science in Applied Data Science
Smeal College of Business, Certificate in Business Fundamentals

University Park, PA

GPA: 3.75

Aug 2019 – May 2023

Awards/Certifications

Certified in Lean Six Sigma Yellow Belt
Provost Award, Elsbach Trustee Scholarship, and Dean's List (2020-2023)

EXPERIENCE

IBM (Data Engineering Co-Op)

Sept 2022 – May 2023

- Assist senior-level consultants with designing the appropriate data store such as relational tables or cloud object stores.
- Consult with clients on developing data pipelines that move data from source systems to analytic data store.
- Collaborate with data architects and data scientists to address database integration problems and unstructured data sets.

PPG Industries (Machine Learning Operations Intern)

May 2022 – Jul 2022

- Utilized Databricks & Azure DevOps to process data and perform exploratory data analysis (EDA) using PySpark & SQL to predict churn risk for each customer through classification.
- Spearheaded unit testing for churn model by writing quality maintainable code in Python.
- Achieved automation through CI/CD pipelines for code deployment.

The Pennsylvania State University (Learning Assistant)

Jan 2022 – May 2023

- IST 230: Discrete Mathematics (Spring & Fall 2022)
- Commit 10 hours/week to hold weekly office hours, grade homework & quizzes with class size of approximately 50 students.

SchizophrenAI (Business Analyst)

Dec 2021 – Oct 2022

- Developed an AI-aided website that provides quantifiable metrics using eye-tracking methods to help diagnose schizophrenia.
- Won 2nd place in the Nittany AI Challenge 2022 out of 46 teams with a total allocated fund of \$7,000.
- Outreached to medical professionals in Vietnam to conduct user testing on 20 subjects.
- Planned to apply for additional funding for clinical trials in Ho Chi Minh Psychiatric Hospital in 2023-2024.

Vietnamese Student Association (Secretary)

Aug 2021 – May 2022

- Create agendas, meeting minutes and other documents to enhance the collaborative process.
 - Establish consistent administrative procedures to minimize errors and avoidable delays.
 - Pilot a calendar management system to increase team efficiency.
 - Planned Tet: Vietnamese Lunar New Year 2022 Celebration for 6 months with approximately 250 attendees.
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TECHNOLOGIES

Languages: Python, R, SQL

Visualizations: Tableau, PowerBI

Other: Spark, AWS, Azure, Hadoop, MS Office, Salesforce CDP, Databricks

VOLUNTEER EXPERIENCE

- Fundraised \$14,000 for Central Vietnam due to the aftermath of nine consecutive tropical storms in 2020.
- Coordinated and funded approximately \$12,000 to build two elementary classrooms in Ha Giang, Vietnam, in 2019.