

ZOE KAHN

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EDUCATION

2018 – PRESENT

PHD CANDIDATE, UC BERKELEY SCHOOL OF INFORMATION

Advisors: Jenna Burrell and Joshua Blumenstock

2010 – 2014

BA SOCIOLOGY, NEW YORK UNIVERSITY

Summa cum laude

REFEREED PUBLICATIONS

Zoe Kahn and Jenna Burrell. 2021. A Sociocultural Explanation of Internet-Enabled Work in Rural Regions. ACM Trans. Comput.-Hum. Interact. 28, 3, Article 17 (July 2021), 22 pages. DOI: <https://doi.org/10.1145/3443705>

Jenna Burrell, **Zoe Kahn**, Anne Jonas, and Daniel Griffin. 2019. When Users Control the Algorithms: Values Expressed in Practices on Twitter. Proc. ACM Hum.-Comput. Interact. 3, CSCW, Article 138 (November 2019), 20 pages. DOI: <https://doi.org/10.1145/3359240>

Batya Friedman, Lisa P. Nathan, Milli Lake, Nell Carden Grey, Trond T. Nilsen, Robert F. Utter, Elizabeth J. Utter, Mark Ring, and **Zoe Kahn**. 2010. Multi-lifespan information system design in post-conflict societies: an evolving project in Rwanda. CHI '10 Extended Abstracts on Human Factors in Computing Systems. Association for Computing Machinery, New York, NY, USA, 2833–2842. DOI:<https://doi.org/10.1145/1753846.1753870>

AWARDS, FELLOWSHIPS, AND GRANTS

2023

Fellow, UC Berkeley Global Policy Lab

Scholar, Connecting the EdTech Research Ecosystem (CERES)

2022

AI Policy Hub Fellow, Center for Long-Term Cybersecurity and CITRIS Policy Lab

Scholar, Connecting the EdTech Research Ecosystem (CERES)

Outstanding Graduate Student Instructor, UC Berkeley Teaching Resource Center

2021

Outstanding Graduate Student Instructor, UC Berkeley School of Information

2020

Grant Recipient, Just Tech Covid-19 Rapid Response Grant - Social Science Research Council

2019

Joint Fellow, UC Berkeley Center for Technology, Society, and Policy; Algorithmic Fairness and Opacity Group, and Center for Long-Term Cybersecurity

2014

Alexander L. Shluger Award, Top Sociology Student, New York University

Phi Beta Kappa, New York University

Best Research Talk, New York University

Dean's Undergraduate Research Fund, New York University

TEACHING EXPERIENCE

2024

Big Data and Development, Co-instructor (Joshua Blumenstock and Emily Aiken)

2022

Social Issues of Information, Graduate Student Instructor (Morgan Ames)

2021

Behind the Data: Humans and Values, Graduate Student Instructor (Deirdre Mulligan)

Social Issues of Information, Graduate Student Instructor (Morgan Ames)

2020

Behind the Data: Humans and Values, Graduate Student Instructor (Deirdre Mulligan)

PROFESSIONAL EXPERIENCE

SUMMER 203

PRODUCT MANAGER INTERN, MICROSOFT

Build internal tool to assist red teamers across Office AI be more efficient and effective, while reducing the cognitive and psychological burden of red teaming.

SUMMER 2022

DESIGN RESEARCH INTERN, MICROSOFT

Conduct literature review of the term 'Inclusive Research' and derive actionable insights from qualitative data for two internal projects as part of the Inclusive Research Team.

SUMMER 2021

RESEARCH INTERN, MICROSOFT RESEARCH

Derive insights from qualitative data to develop responsible AI maturity model; conduct 15+ semi-structured interviews with response AI experts; present findings internally to the Aether Committee, including Eric Horvitz.

NOVEMBER 2019 – MAY 2021

STUDENT DIRECTOR, UC BERKELEY ALGORITHMIC, FAIRNESS, & OPACITY GROUP

Collaborate with Professors Jenna Burrell and Deirdre Mulligan to plan, organize, and coordinate speaker series with 10+ experts in responsible AI and tech policy. Plan, organize, and coordinate The Refusal Conference (virtual) in October 2022 with over 100 virtual attendees.

NOVEMBER 2016 – MAY 2018

LEGAL ASSISTANT, REKHI & WOLK, P.S.

Conduct intake interviews with members of class action lawsuits to establish legal facts. Conduct legal research to support attorneys' evaluation of cases. Attend deposition to support attorneys identify key evidence.

JANUARY 2015 – JUNE 2015

PRODUCT MANAGER, HONEST BUILDINGS

Work in stride with interdisciplinary team to manage launch of company rebrand and product launch. Shape business strategy and product roadmap, informing company pivot.

JUNE 2014 – DECEMBER 2014

CUSTOMER SUCCESS SPECIALIST, HONEST BUILDINGS

Onboard the least tech-savvy customer segments to online platform. Empathize with users to convey technical concepts to non-technical users.

JULY 2013 – AUGUST 2013

RESEARCH ASSISTANT, UNIVERSITY OF WASHINGTON

Work for Associate Professor David Hendry at the Value Sensitive Design Lab. Derive insights from participatory design workshop with homeless young people on their use of technology in public spaces.

PUBLIC TALKS & POSTERS

Zoe Kahn and Amy Turner. Invited Speaker. Designing in the Face of Scarcity: Why Technologists Should Include Front Line Workers in the Design of Technology. (2019, October 22). Center for Technology Society & Policy 5-Year Celebration with Google's People + AI Group San Francisco, CA.

Amy Turner, **Zoe Kahn**, Michelle Chen, Mahmoud Hamsho, Yuval Barash. Designing in the Face of Scarcity: Why Technologists Should Include Front-Line Workers in the Design of Technology. Center for Technology Society & Policy 5-Year Celebration with Google's People + AI Group. (2019, October 22), San Francisco, CA.

Zoe Kahn and Mahmoud Hamsho. Invited Panelist. Session: Artificial Intelligence, Authentic Belonging? (2019, April 10). Othering and Belonging Conference. Oakland, CA.

Zoe Kahn. Collateral Consequences for Former Convicts: Reasonable Restrictions or Hidden Racial Discrimination at the State Level? Presented at Undergraduate Research Conference (2014, April 25), New York University, New York NY.

Zoe Kahn. Collateral Consequences for Former Convicts: Reasonable Restrictions or Hidden Racial Discrimination at the State Level? Presented at Eastern Sociological Society Conference (2014, February 20-23), Baltimore MD.

■ **Zoe Kahn.** Collateral Consequences for Former Convicts: Reasonable Restrictions or Hidden Racial Discrimination at the State Level?. Talk presented to Sociology undergraduate Race and Ethnicity course. (2014, December 11). New York University, New York NY.

SERVICE

■ 2020 – 2021

■ **Student Technology Council,** UC Berkeley