An ICT platform enhancing community-building and outreach of domestic worker organizations

**WHAT IS YAKAP?**

Yakap is an information and communications technology platform that aims to enhance the community-building and outreach capabilities of nonprofit domestic worker organizations, thereby improving their capacity to support the needs of the domestic workers that they serve. Domestic workers are a vulnerable population due to the nature of their work, and the power dynamics between them and their employers. Domestic worker organizations formed in the last two decades have made important strides to address these issues. However, many of the small nonprofits lack the capacity to implement robust technical systems to enhance their effectiveness and extend the scope of their programs. This study investigates the existing state of domestic worker organizations in the San Francisco Bay Area and focuses on building the capacity of a local nonprofit that supports Filipino caregivers in the East Bay.

**COMMUNITY STRENGTHENING**

Yakap expands the nonprofit’s ability to reach out to new members, coordinate activities and grow its community.

**CAPACITY BUILDING**

Yakap enables the nonprofit organization to organize and store records centrally, and easily extend the capacity of its staff with volunteers.

**OUR TEAM**

Berkeley School of Information