IVID:Notes

designing an information service for public hospitals

Team: Katherine Ahern

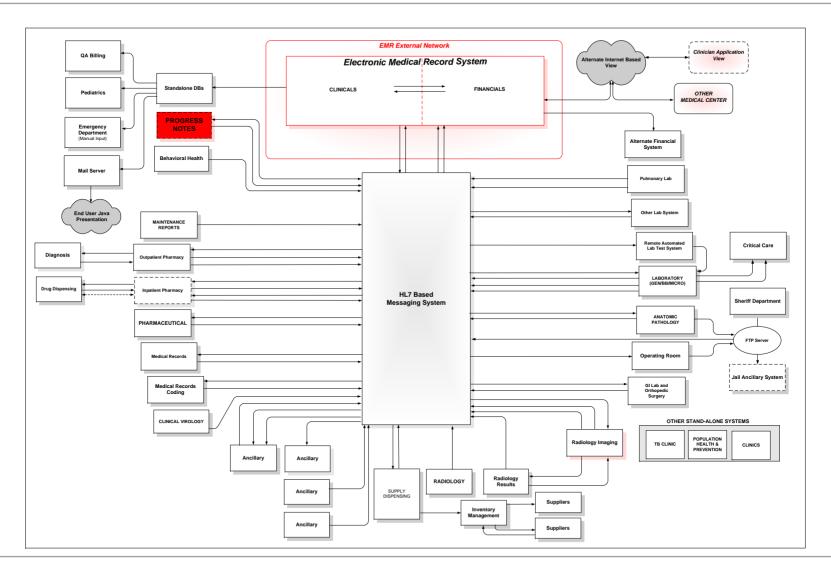
Zachary Gillen

Jill Blue Lin

Advisor: Bob Glushko



Complex system environment





Purpose of project

Improve:

Progress note entry and retrieval process

Process:

Contextual inquiry

- 14 interviews
- 2 public hospitals

Room 205

